

## CCCU Officially Changes to Create Credit Union this Week!

Clark County Credit Union (CCCU) is officially changing our name to Create Credit Union on March 12<sup>th</sup>! Our [new brand](#) helps remove barriers for membership based on employer or geography and reflects our continued commitment to helping our members create the life they want, reaching their financial goals and dreams.

Over the next few days, you may begin seeing our new name and logo across our website, branch signs and communications. You will also temporarily see a mix of both credit union names as we finish up system updates. This is expected and will be resolved over time.

### A few things to know for March 12<sup>th</sup>:

- Your accounts, account numbers and routing number **will not change**. Your CCCU debit and credit cards and checks will continue to be accepted.
- Our new website will be <https://www.createcu.org> - please update your bookmarks.
- The link for online banking and the app for mobile banking will be updating – you will need to bookmark the new address and download the new Create CU app in the app store. The easiest way to find this information is to go to our new website on March 12 to log into your online banking, or search for Create CU in your Google Play store or Apple App store. Links for those sites will be on our new website as well as on the online banking page.
- New debit and credit cards will continue to be issued as Clark County Credit Union for now. Existing card holders will receive their new Create Credit Union cards, expected in the early summer, as part of a scheduled update on the card's chip (token) technology. This update adds increased security for your transactions and is timed with the rebrand, so we only need to reissue the cards one time.
- Branch signage both inside and outside will update gradually as new signage is installed at each location, pending permits and production schedules.

While you may see both names during the transition, please know that Create Credit Union is committed to serving you. You will continue to see the same familiar faces in our branches, talk to our same member service center reps over the phone or via chat, and have access to the same products and services. We appreciate your **membership, support** and **patience** as we complete this exciting transition. Thank you for helping us create this new community! If you have any questions, reach out to a member of our team at 702-228-2228.